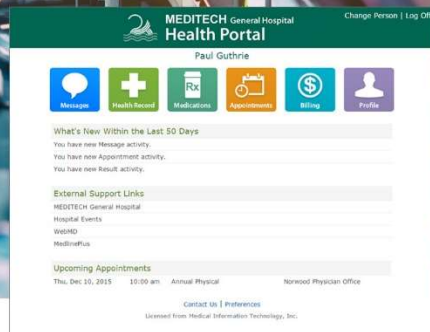


How the Portal Works for You



AVAILABLE AT YOUR CONVENIENCE

We understand that your time is valuable. The Portal makes time-consuming tasks simple... a few clicks, and you're done.

- Access complete health information online, versus over the phone or in person
- Pay your bills online

YOU CHOOSE WHEN AND WHERE

Access to the Portal is on your schedule, whether at home or on the go.

- Access a mobile version of the Portal from your smartphone or tablet
- Manage information 24/7, without waiting

KEEP THE MOST IMPORTANT PEOPLE IN THE LOOP

You can connect with your providers and keep your family informed at the same time.

- Give authorized family members access to your health information

All of Your Information, in One Place

The East Hawaii Patient Health Portal is an online tool that helps you manage your healthcare easily and securely.

> HEALTH INFORMATION

Lab Reports
Radiology Reports
Visit History
Discharge Instructions
Health Summary

> ALLERGIES AND MEDICATIONS

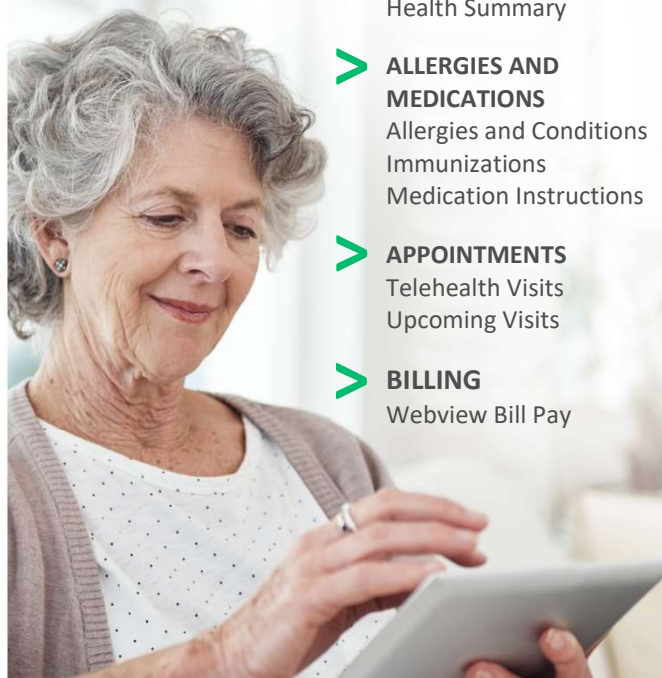
Allergies and Conditions
Immunizations
Medication Instructions

> APPOINTMENTS

Telehealth Visits
Upcoming Visits

> BILLING

Webview Bill Pay



FAQs: You Have Questions, We Have Answers

WHERE DOES MY HEALTH INFORMATION IN THE PORTAL COME FROM?

All of the information in the Portal comes from your Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information.

HOW DO I LOG INTO THE PORTAL?

To log into the Portal, visit the link on easthawaiipatientportal@hhsc.org website.

Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

CAN MY FAMILY ACCESS MY PORTAL?

Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done in person at your healthcare facility and requires consent from you and your family members.

IS MY INFORMATION SAFE?

Yes. Portal passwords are encrypted and URLs are re-written so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

WHAT IF I EVER HAVE TECHNICAL PROBLEMS WITH THE PORTAL?

Click on easthawaiipatientportal@hhsc.org section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.

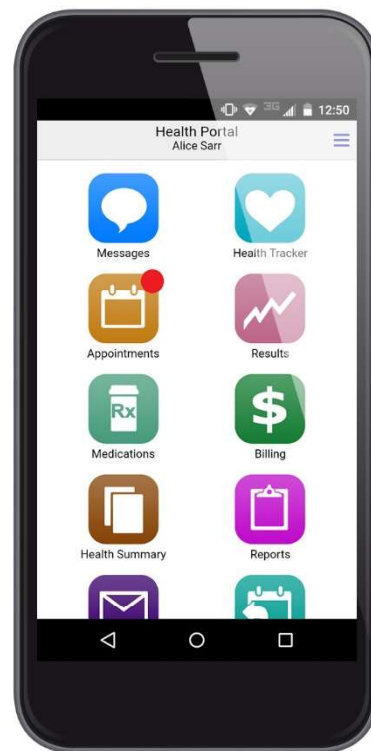
Enrollment is Easy

- > Visit our website:
<https://www.hilomedicalcenter.org/patients-and-visitors/patient-portal-v2/>
- > Click "Start Email Request" button
- > Access your email and click on a link to the Portal
- > Complete account set up, new user name, password, security questions.
- > Auto enrollment also available by providing your email address during registration.

Smartphone Friendly

Meditech MHealth app

Access *your* health information
from *your* phone



Contact Us:

easthawaiiportal@hhsc.org

For Telehealth Support: ehitehealth@hhsc.org



East Hawai'i Patient Portal



East Hawai'i Patient Portal

STAY INFORMED

STAY IN TOUCH

STAY IN GOOD HEALTH

> EXPLORE THE PORTAL!

MEDITECH