WHERE DOES MY HEALTH INFORMATION IN THE PORTAL COME FROM?
All of the information in the Portal comes from your Electronic Health Record. This ensures that you have access to the most accurate, up-to-date information.

HOW DO I LOG INTO THE PORTAL?
To log into the Portal, visit the link on easthawaiipatientportal@hhsc.org website. Then, simply enter your user name and password (see enrollment information on the reverse side of this page).

CAN MY FAMILY ACCESS MY PORTAL?
Yes, you can give family members, such as parents or healthcare proxies, access to your Portal. This needs to be done in person at your healthcare facility and requires consent from you and your family members.

IS MY INFORMATION SAFE?
Yes. Portal passwords are encrypted and URLs are rewritten so that they cannot be copied and pasted. You and authorized family members are the only ones who can access your Portal. Also, a timeout feature protects your information if you leave the Portal page open.

WHAT IF I EVER HAVE TECHNICAL PROBLEMS WITH THE PORTAL?
Click on easthawaiipatientportal@hhsc.org section on the homepage of the Portal that allows you to submit any questions you have regarding the Portal.
Enrollment is Easy

- Click “Start Email Request” button
- Access your email and click on a link to the Portal
- Complete account set up, new user name, password, security questions.
- Auto enrollment also available by providing your email address during registration.

Smartphone Friendly
Meditech MHealth app

Access your health information from your phone

Contact Us:
easthawaiipatientportal@hhsc.org
For Telehealth Support: ehitelehealth@hhsc.org

East Hawai’i Patient Portal

STAY INFORMED
STAY IN TOUCH
STAY IN GOOD HEALTH

EXPLORE THE PORTAL!

Download on the App Store
GET IT ON Google Play