



1285 Waianuenue Ave., 2nd Floor | Hilo, Hi 96720
(808) 932-3940 | (808) 969-1020

August 4, 2023

Dear referring providers,

Thank you for your referral to our East Hawaii Health Urology Clinic. It has been an honor to be part of your healthcare team. However, we are currently experiencing an unprecedented number of new referrals. This number has created a wait time of up to 6 months or more for new non-emergent referrals. Because of this, we are going to limit referrals to the following groups:

- Emergencies (Physician to physician call required)
- Patients with a known history of bladder cancer or bladder mass seen on imaging
- Patients with quadriplegia or paraplegia
- Pediatric patients
- PSA >10
- Symptomatic nephrolithiasis and recently seen in the emergency room
- Renal mass or cancer
- Testicular mass or cancer
- Acute urinary retention with elevated PVRs documented and/or foley catheter present

We are committed to return to a full-service urology practice in the future to care for our island's growing urology needs. If you have any questions or concerns, please do not hesitate to contact our clinic at (808) 932-3940.

Thank you,

Providers and staff of
East Hawaii Health Clinic at 1285 - Urology