

2024 Annual Nursing Report

Nursing is a progressive art such that to stand still is to go backward.
Florence Nightingale

Aloha,

We appreciate your passion, dedication, and endurance in providing quality care for our patients, family, and community. In this annual nursing report for Hilo Medical Center, we share our most impressive accomplishments from 2023. It truly is an honor to work with such an outstanding team.

- Nursing Administration

Transformational Leadership

We are proud that several of our nursing leaders were able to attend Leadership Academy put on by our CEO, Dan Brinkman. Leadership Academy is a program that focuses on creating consistency and baseline knowledge on how to be a great "Go Malama" leader while achieving our mission to improving our community's health through exceptional and compassionate care.

Our organization understands the importance of supporting professional development and investing in workforce development in order to have a succession plan in leadership. This year, we graduated our twelfth Nurse Residency class with 39 new nurses representing our future leaders. Our organization demonstrated our commitment to nursing by increasing the cohorts from one to two annually. We are proud to hire 41 new nurse residents for our thirteenth class. Thank you to all the mentors and preceptors who continue to give their time to bestow their knowledge to make the nursing residents' journey at HMC successful.

Here is 2023 by the numbers:

- 25 nurses enrolled in college for their BSN or higher
- 81% of our nurses currently have their BSN
- 11 nurses earned their specialty certification

Critical Care Training program graduated:

- 8 nurses in Intensive Care Unit
- 4 in the Emergency Department

2024 Annual Nursing Report

Quality

We are proud that our Intensive Care Unit and Progressive Care Unit obtained the Beacon Quality Award through the ANCC. We are the only organization in the state to have two Beacon-awarded units.

Our Primary Stroke Program and Resuscitation achieved national recognition for their quality outcomes from the American Heart Association for the following:

- Resuscitation: Gold Plus
- Stroke: Gold Plus Elite

The Joint Commission successfully surveyed us for our triannual review with our lowest findings to date. Thank you for ensuring we are always prepared for our friends from The Joint Commission and ensuring we are using the new EOC (environmental of care) app on our hospital-issued wifi phones.

Shared Governance and Patient Experience committees across all inpatient units were created to encourage suggestions and ideas from our frontline staff to make the necessary changes for exceptional patient outcomes. Commitments such as these improve our patient experience (HCAHPS) and Press Ganey scores.

Service

With our community expanding, so are the services we offer at Hilo Medical Center. We now accept all NSTEMI patients from around the island and have even taken several from Kauai!

In short stays, a new digital communication board was installed to provide real-time updates to our patient's loved ones.

2023 was the first year of our OR robotics program! Our OR is now running five operating rooms, five days a week, and to help supplement the need for OR scrub techs, our organization created its scrub technician training program.

Po'okela

Your nursing administration knows it takes all of you to ensure that we provide superior patient outcomes. We are committed to the high standard of care we provide, which is why we are well on our Journey to Excellence of Magnet certification, considered the "gold standard" of nursing care by the ANCC.