

# HILO MEDICAL CENTER NURSING NEWSLETTER



## Shared Governance

SHARED GOVERNANCE IN NURSING REFERS TO A COLLABORATIVE DECISION-MAKING MODEL THAT INVOLVES NURSES AT ALL LEVELS IN THE DECISION-MAKING PROCESSES RELATED TO THEIR WORK ENVIRONMENT, PATIENT CARE, AND PROFESSIONAL PRACTICE. THE GOAL IS TO EMPOWER NURSES, PROMOTE AUTONOMY, AND ENHANCE THE QUALITY OF PATIENT CARE. SHARED GOVERNANCE TYPICALLY INCLUDES THE PARTICIPATION OF FRONTLINE NURSES, NURSE MANAGERS, AND OTHER HEALTHCARE PROFESSIONALS IN THE DECISION-MAKING PROCESS. HERE ARE KEY COMPONENTS AND BENEFITS OF SHARED GOVERNANCE IN NURSING:

### KEY COMPONENTS:

- **PARTICIPATION AND COLLABORATION:**
  - INVOLVEMENT OF NURSES IN DECISION-MAKING PROCESSES RELATED TO THEIR PRACTICE.
  - COLLABORATION AMONG NURSES, MANAGERS, AND OTHER STAKEHOLDERS.
- **AUTONOMY AND EMPOWERMENT:**
  - NURSES HAVE THE AUTONOMY TO MAKE DECISIONS ABOUT THEIR PRACTICE.
  - EMPOWERMENT OF FRONTLINE NURSES TO CONTRIBUTE TO ORGANIZATIONAL DECISIONS.
- **STRUCTURAL FRAMEWORK:**
  - ESTABLISHMENT OF COUNCILS OR COMMITTEES TO ADDRESS SPECIFIC AREAS (E.G., PRACTICE, EDUCATION, QUALITY IMPROVEMENT).
  - FORMALIZED STRUCTURES THAT FACILITATE COMMUNICATION AND DECISION-MAKING.
- **COMMUNICATION:**
  - OPEN AND TRANSPARENT COMMUNICATION CHANNELS.
  - REGULAR SHARING OF INFORMATION REGARDING POLICIES, PROCEDURES, AND ORGANIZATIONAL CHANGES.
- **EDUCATION AND TRAINING:**
  - CONTINUOUS EDUCATION AND TRAINING OPPORTUNITIES FOR NURSES.
  - SUPPORT FOR PROFESSIONAL DEVELOPMENT.
- **QUALITY IMPROVEMENT:**
  - INCLUSION OF NURSES IN QUALITY IMPROVEMENT INITIATIVES.
  - CONTINUOUS MONITORING AND ASSESSMENT OF NURSING PRACTICES.
- **ACCOUNTABILITY:**
  - CLEARLY DEFINED ROLES AND RESPONSIBILITIES.
  - ACCOUNTABILITY FOR DECISION-MAKING AND OUTCOMES.

## SHARED GOVERNANCE LEADERS/CHAIRS

### ASU/PACU/GI

- CHAIR-KELLY MARSHBANK
- CO-CHAIR- TRACI KAIPO

### BHU

- CHAIR- EMI IGARASHI
- CO-CHAIR-MICHELLE PROUE

### ED

- CHAIR- KRystal DUQUE
- CO-CHARI-TAHRA AZEVEDO

### ICU

- CHAIR-AJ MA-E
- CO-CHAIR-JENNY NAGATORI

### MED

- CHAIR- JARRET MORALES
- CO-CHAIR: MALIA LEE

### OB

- CHAIR- OLIVIA BRINKMAN
- CO-CHAIR-DESIREE ZIMMER

### OR

- CHAIR- KALI'I CARREIRO
- CO-CHAIR- BART HEFFRON
- CO-CHAIR- JACLYN CROXFORD

### PCU

- CHAIR- CHLOE NISHIOKA
- CO-CHAIR-SHERRIE KAMAU

### SPU

- CHAIR-NATALIE STRAUSS
- CO-CHAIR- ROSEY HARTSHORN

### TCU

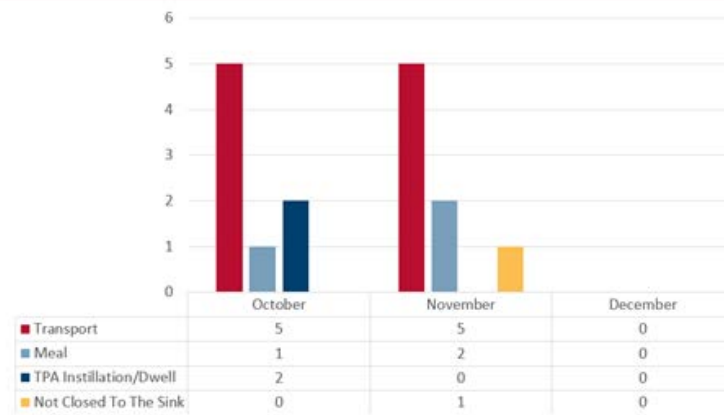
- CHAIR-CARRIE EVANGELISTA
- CO-CHAIR- MAHINA MAKUUA

# Positive “Patient” Comments



- Always asked if I needed help getting items opened or uncovered or anything else. Top notch!!
- Made me feel comfortable.
- Staff @ ER - X-ray, surgical unit nurses assigned to me were so awesome! They were, kind, respectful, courteous and always had a smile on their faces. Very caring and always made sure that I felt comfortable.
- Always kept me informed.
- The nurses were great. They did the best they could and were attentive. Brandon, Jenna and Caity from the ER were great! Attentive and responded quickly. Natalie, Mina, Ari, and Bri were awesome. Cat, Robyn, Adrianna tried their best to address my son's respiratory problem.
- Staff was fabulous - Personable, friendly, always had time for questions or just a little chat.
- Friendly service, timely, and what was expected. Very personable.

Causes of Delayed Treatments >30 min for 4<sup>th</sup> Quarter



U.S. RENAL CARE

All information presented is confidential and property of U.S. Renal Care.



## No Dialysis Delays in December!

- Great Job to all of our staff members. We are happy to report that in December 2023, there were no delays for patients receiving their dialysis treatments.
- When a delay in treatment occurs, the organization is responsible for paying \$75 for every half hour.
- Some causes of delays in previous dialysis treatment were patients still eating their meals, patients bathing, no staff to transport the patient to the multi-use dialysis room, or patients receiving medication/treatment.
- In quarter 4, 2023, there were over 645 dialysis treatments!

# HILO MEDICAL CENTER NURSING NEWSLETTER

## Why is it important to have a model?

By creating a professional practice model (PPM), Hilo Medical Center has laid the foundation for how care is delivered in our organization. We thrive on evidence-based care, nursing innovation, staff engagement, and excellent patient outcomes.

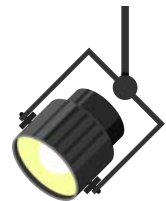


## Developing our professional practice model at Hilo Medical Center

In October 2023, our Nurse Manager team, Nurse Directors, Clinical Coordinators, and the Chief Nursing Officer collaborated on values that best represented our vision for nursing care at our organization. Our nurse leaders had the opportunity to vote on their top values that best envision what we want to provide to our community, our patients, and our staff.



## Traveler Spotlight



Hazel is a returning Flex traveler who came to us from a Level I Trauma Center/Magnet-designated organization in Arizona.

She loves HMC because the staff are absolutely amazing and treat her like a core staff member versus a traveling nurse. When she needed help, the staff always were team players. “By far, the staff here are my favorite!”

“The CNA staff are some of the best I have ever worked with; they are always one step ahead and excellent at communicating concerns.” During her orientation class, half of the participants were returning travelers!

Thank you, Hazel, for the wonderful feedback on HMC! We will see you on your next travel assignment back on the Big Island.

**TCU HAD THEIR EMPLOYEE OF THE YEAR 2023 AWARDS THAT WERE GIVEN THIS WEEK AND LAST WEEK (4 AWARDS TO 3 EMPLOYEES)**

- MAHINA MAKUA: NURSE AIDE EMPLOYEE OF THE YEAR 2023
- MAHINA MAKUA: PATIENT SAFETY ADVOCATE EMPLOYEE OF THE YEAR
- DAYNON RAMOS: REGISTERED NURSE EMPLOYEE OF THE YEAR
- SHARON WATTS: PATIENT SAFETY ADVOCATE EMPLOYEE OF THE YEAR



**ON APRIL 8TH, HILO MEDICAL CENTER WILL BE BREAKING GROUND ON THE NEW EXPANSION THAT WILL HOUSE ICU AND PCU**

## **Fun Facts About Valentines**

- 58 million pounds of chocolate are purchased in the seven days leading up to February 14th
- Americans spent 2.3 billion on flowers in 2020 for Valentines day.
- Around 145 million Valentines Day cards are exchanged industry-wide

*The first person to email [rmoore1@hhsc.org](mailto:rmoore1@hhsc.org) and correctly state what year the hospital was built will earn a \$5 voucher for the Ohana cafe.*